

DC AVIATION GROUP

STUTTGART | DUBAI | MALTA | MUNICH | NICE



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PASSION FOR QUALITY



"Passion for quality" is what drives us. Our goal is to be a partner that you can rely on one hundred percent. This does not only involve the highest level of discreetness and personalized service, but above all the wonderful feeling of sitting in a perfectly maintained aircraft with an excellently trained crew. Achieving the highest standards in all safety-related areas is

therefore at the heart of our corporate philosophy. For us, it is also very important to inspire you. People who spend a lot of time in the air should see a flight with DC Aviation as the highlight of the day: an experience that they always look forward to enjoying time and again. This is what we at DC Aviation strive for every day.

With best wishes,
Marc Ambrosius, Managing Director

DC AVIATION GROUP – INTERNATIONAL COMPETENCY & EXPERIENCE

DC Aviation was formed out of DaimlerChrysler Aviation in 2007, a subsidiary of DaimlerChrysler AG founded in 1998. The origin of our company lays the foundation for the highest performance and safety standards across all areas of flight operations. We offer you comprehensive support from a single source without the need for external services.

DC Aviation runs one of the largest and most versatile business fleets in Europe. We cover the European region as well as the Middle East, India, Pakistan and Africa through our headquarters in Stuttgart and our locations in Dubai, Malta, Munich and Nice.



BUSINESS AREAS

| Site | Executive Charter | Aircraft Management | Consulting Services | Aircraft Maintenance | Aircraft Hangarage | FBO & Handling Services |
|---------------------|----------------------------------|---------------------|----------------------------------|---|-----------------------|--|
| Our quality promise | Private terminal with VIP lounge | Complete 360° care | More than 20 years of experience | A wide range of aircraft types, CAMO, maintenance and repairs | Large hangar capacity | Shortest route from arrival to departure |
| Stuttgart | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Dubai | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Malta | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Munich | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Nice | | | | | | ✓ |

✓ In-house ✓ Third-party provider

PREMIUM SERVICES FROM A SINGLE SOURCE



Executive Charter

Hire the right aircraft for short-, medium- or long-haul flights from one of Europe's largest business jet and helicopter fleets. We will respond to all your wishes in a way that is flexible, efficient and prompt.



Aircraft Management

Whether you require comprehensive 360° care or individual services such as flight planning and monitoring, crew services, CAMO+ or jet fuel – you will benefit from a wide range of integrated services and competencies.



Consulting Services

Make use of our expertise even before you purchase a business jet or helicopter. We will find the solution that best reflects your requirements together. Our support also covers the economic operation and, if required, the marketing or import of your aircraft.



Aircraft Maintenance

We provide maintenance services for almost all types of aircraft at our certified maintenance facilities in Stuttgart, Munich and Dubai.



Aircraft Hangarage

Place your business jet or helicopter in one of our hangars and protect it against weather-related damage resulting in unnecessary maintenance costs. For optimum value retention of your aircraft.



FBO & Handling Services

When it comes to taking care of your business jet or helicopter, we make sure that everything runs perfectly for you – from transporting guests to looking after the crew through to servicing your aircraft.



FLEXIBILITY AND PERSONAL SERVICE

Your personal advisor will make sure that the aircraft type of your choice is available within a few hours with an individual flight plan. Once on board, you will enjoy comforts tailored to your needs - our catering team and flight attendants will be aware of what you expect during your flight. If needed, you will have access to a wide range of entertainment and communication media featuring the latest technology. We can also take care of your onward travel after landing, if you wish.

- ▶ Customized offers through individual advice
- ▶ Suitable aircraft and helicopters to meet every need thanks to large fleet variety
- ▶ Service, on-board entertainment and catering to suit your very own wishes
- ▶ Family-friendly atmosphere and selected entertainment for children
- ▶ Highest safety, quality and hygiene standards
- ▶ Strictest selection criteria and ongoing training of flight personnel
- ▶ Pets are warmly welcome on board

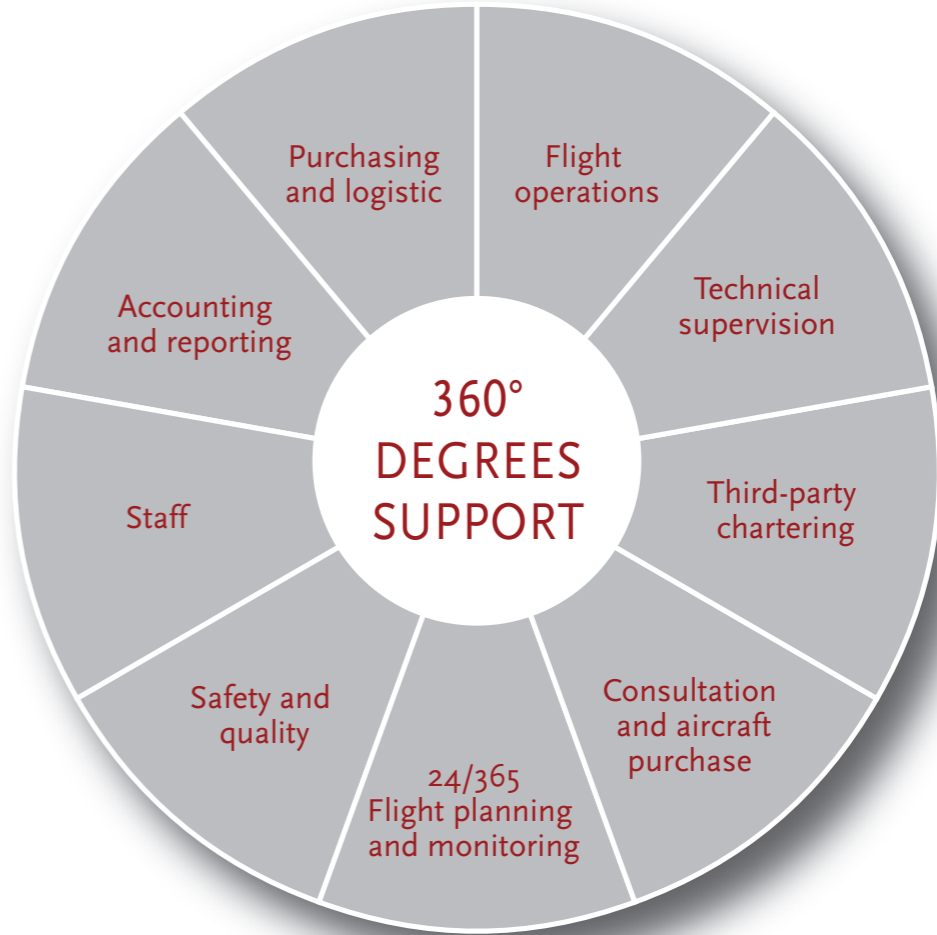
YOUR INVESTMENT IN THE BEST HANDS

We serve owners of business jets and helicopters as a competent and discreet partner in all matters and processes – aviation, legal, technical and commercial.

As one of Germany's leading business aviation companies, we possess the resources to provide you with all services from a single source – meaning that you can rely on us for complete operational oversight of all processes.

Our Flight Information Tool (FIT), which was developed in-house, gives you full access to the latest data on your aircraft, such as flight or maintenance events or the training status of the crew. You can therefore feel confident that your aircraft is being operated safely and cost-effectively at all times.

- ▶ More than 20 years of experience in keeping almost all types of aircraft
- ▶ Personal support from key account managers
- ▶ All-round services from a single source (without external services)
- ▶ Optimum value retention of your plane/helicopter through our qualified maintenance operation
- ▶ Potential savings on insurance, jet fueling and crew deployment
- ▶ Maximum process transparency through our Flight Information Tool (FIT)
- ▶ Charter marketing upon request
- ▶ Access to one of the largest and most versatile fleets in the market if required



MAXIMUM MOBILITY – MINIMUM COSTS

Our range of services meets every requirement arising in the field of business aviation. We provide advice before the acquisition of your business jet or helicopter and help you to select the model that is perfectly tailored to your needs. In doing so, we take into consideration all cost factors related to the procurement and operation of the aircraft.

We take care of the professional management, preserve your capital and monitor the profitability of your business jet or helicopter. Upon request, we can also help you to significantly reduce your operating costs by optimally marketing your aircraft.

- ▶ Detailed technical and financial valuation of the offers on the market
- ▶ Advice on the technical features and design of the cabin
- ▶ For used aircraft: Technical inspections to evaluate the aircraft as a basis for negotiating the purchase price
- ▶ For new aircraft: Supervision of the entire manufacturing process through to delivery, while fully safeguarding the customer's interests (carrying out inspections for ongoing support and monitoring of the construction progress)
- ▶ Ensuring that the conditions agreed in the purchase contract are adhered to, thereby avoiding consequential costs for any subsequent technical and/or cabin work that may be necessary
- ▶ Advice on suitable financing and insurance offers
- ▶ Transport of the aircraft to the final destination as well as its registration and importation
- ▶ Ensuring a smooth commencement of flight operations including selection and training of technicians and crew as well as coordinating the complex operating procedures with the relevant aviation authority
- ▶ Specially appointed DC Aviation team of experts consisting of licensed technicians, engineers, avionics technicians, pilots & cabin crew, lawyers and a representative from the management side





MAINTENANCE SERVICES AT THE HIGHEST LEVEL

As one of Germany's leading companies in the field of business aviation, we also set standards in the maintenance sector – where safety has the highest priority. We provide comprehensive expertise covering a wide range of aircraft types.

Part-145 Services

- ▶ Line & base maintenance
- ▶ Own shops for battery & wheel maintenance
- ▶ Cabin & connectivity upgrade programs
- ▶ Maintenance and refurbishment of cabin equipment
- ▶ Warranty management
- ▶ All support for your business jet during a round trip by on-board technicians

Experienced engineers, mechanics and technicians are on hand to help you and your aircraft. The outstanding range of ground equipment and special tools as well as our own component repair and maintenance facilities allow us to provide service at the highest level.

CAMO services

- ▶ Airworthiness continuation and certification
- ▶ Development and management of individual maintenance programs for your aircraft/helicopter

Individual services

- ▶ Selection and specification of new aircraft to suit your needs
- ▶ Technical inspection and appraisal before the purchase or sale of aircraft
- ▶ “Green Aircraft” and “Final Delivery” inspection (construction supervision, delivery and acceptance inspections of new aircraft)

MAXIMUM VALUE RETENTION – MAXIMUM SAFETY

We operate one of the largest maintenance and repair hangars in the industry at our location at Stuttgart Airport covering around 5,000 sqm. We are also in position to offer parking and line maintenance for client aircraft at our new 6,000 sqm hangar in Munich. Our location at Al Maktoum International Airport in Dubai features a total of 12,500 sqm of air-conditioned hangar space for maintenance as well as holding facilities for larger aircraft.

We are able to carry out the most complex maintenance and repairs efficiently and flexibly thanks to our technical equipment and the many years of experience gained by our team of experts.

Services for third-party clients

- ▶ Line & base maintenance
- ▶ Cabin & connectivity upgrade programs
- ▶ Avionics upgrades
- ▶ Maintenance and refurbishment of cabin equipment



FLIGHT SAFETY

Legal requirements vs DCA regulations

| Type of Training: | Legal Requirements: | DCA Requirements: |
|---|---|--|
| Selection of Pilots: | None | Independent 5-stage assessment center based on airline standards (theory and simulator) |
| Additional Training: | Customary practice: once per year (aircraft) | Twice per year (each at least eight simulator hours)* |
| Abnormal & All Weather Operations Check: | Customary practice: twice per year (aircraft) | Twice per year (each at least four simulator hours)* |
| Theoretical Testing: | Once per year | Twice per year |
| Authorization for more than one Type of Aircraft: | Max. 2 Aircraft Types | Categorically only one Aircraft Type |
| CRM (Crew Resource Management): | Once every three years | Once per year |

*Despite the extra time and expense involved: in the simulator – unlike regular flight operations – critical situations can also be simulated and trained.

DISCOVER OUR PASSION FOR QUALITY

Maximum safety in the air

- ▶ Honored with the Diamond Award of Merit of the European Business Aviation Association (EBAA)
- ▶ Qualification of our cockpit personnel going far beyond the customary standards in the industry
- ▶ Fitting the aircraft with safety and rescue equipment exceeding the minimum legal requirements
- ▶ Telemedical assistance in critical situations, if required, by the company Med Con
- ▶ Regular training in accordance with EASA in the fields of rescue & safety, firefighting, security, crew resource management and first aid

Operational reliability

- ▶ Comprehensive support from a single source
- ▶ In-house Part-145 certified maintenance facility with highly qualified and experienced staff
- ▶ 99.5 % reliability in terms of guests

Flexibility & individuality

- ▶ Provision of aircraft and flight crews within two hours
- ▶ Our own licensed flight planners and airline-level flight planning tool for the preparation of individual flight plans around the clock
- ▶ Personal support from a key account manager
- ▶ Bespoke VIP service
- ▶ Perfectly trained flight attendants with cross-cultural competence

Discretion & transparency

- ▶ Unrestricted discretion and reliability when it comes to our customers
- ▶ Guaranteed protection of your data
- ▶ Development of our own customer reporting tool (FIT) to retrieve up-to-date aircraft data for management clients

DC AVIATION GROUP

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